50QE900
Aquazone™ Water Source Heat Pump
Flush-Mounted Flatstat
Commercial Programmable Thermostat

Owner's Manual

Part Number 50QE900-250FS

IMPORTANT: Read entire instructions before programming the thermostat.

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GENERAL

Carrier's Aquazone 7-day, commercial, programmable thermostats are flat, wall-mounted, low-voltage thermostats which maintain room temperature by controlling the operation of an HVAC (heating, cooling and ventilation) system. Separate heating and cooling set points and auto-changeover capability allow occupied and unoccupied programming schedules for energy savings.

All thermostats allow up to 3 occupied and one unoccupied time/temperature settings to be programmed per 24-hour period. Each thermostat stores programs for 7 independent days. Batteries are not required. During power interruption the internal NEVERLOST™ memory stores programmed schedules for an unlimited time.

IMPORTANT: The thermostat has a configurable security level. If certain functions are not available (changing set points, changing programming schedules), the thermostat security level may be configured to exclude those functions. Call the installer to reconfigure the security level.

CONFIGURATION

Thermostat Display — The thermostat display is located in the center of the thermostat. See Fig. 1. The following information can be displayed on the screen:

- mode (OFF, HEAT, COOL, AUTO, or PROGRAM ON)
- fan setting (FAN ON or blank)
- override indication
- room temperature
- desired temperature
- service filter indicator
- time of day
- day of the week
- schedule period (Occupied 1, 2, or 3; or Unoccupied)
- setup indicator (Programming mode)
- lock indicator
- start/stop indicator (schedule period Programming mode)

Heat or Cool Indicator — A Heat or Cool indicator is located in the middle of the thermostat. See Fig. 2. The light will be red if the thermostat is in Heating mode. The light will be green if the thermostat is in Cooling mode.

Thermostat Front Panel Buttons — The thermostat has buttons on the front cover which are used to raise or lower the desired set point, change the mode, program, and override the current program. See Fig. 2.

SET POINT BUTTONS — The UP ARROW and DOWN ARROW buttons will raise or lower the current desired temperature set point. If the thermostat is in AUTO mode, pressing the UP ARROW or DOWN ARROW buttons will adjust both the heating and cooling set points. Pressing the UP ARROW or DOWN ARROW buttons in Cooling mode will adjust only the

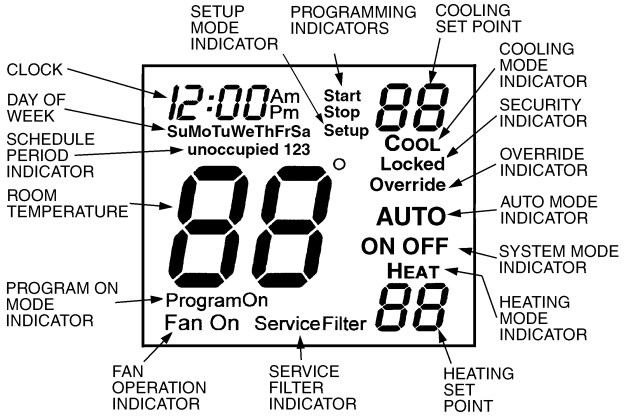

Fig. 1 — Thermostat Display

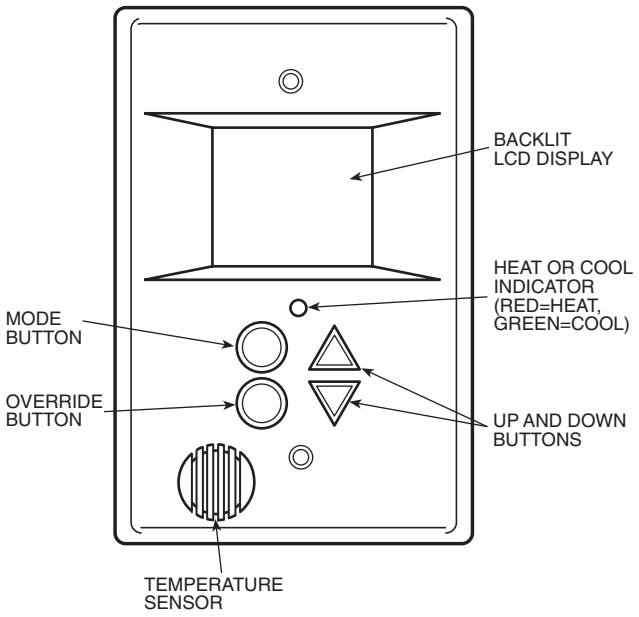

Fig. 2 — Thermostat Front Panel

cooling set points. Pressing the UP ARROW or DOWN ARROW buttons in Heating mode will adjust only the heating set points. The UP ARROW and DOWN ARROW buttons are also used in Programming mode.

OVERRIDE BUTTON — The Override button is used to force the thermostat from Unoccupied mode into the Occupied 1 mode comfort settings. The Override period will be set at 30 minutes. The thermostat will then return to Unoccupied mode. To increase the amount of time in Override mode, press the Override button again. Thirty minutes of override time will be added for each time the Override button is pressed up to a maximum of 4 hours. After the 4-hour limit has been reached, press the Override button again to cancel Override mode.

While in Override mode, the Override icon and the Occupied 1 icon will be displayed on the thermostat. The time of day and the minutes remaining in Override mode will alternate on the thermostat display.

The set points are adjustable with the UP ARROW and DOWN ARROW keys during Override mode.

NOTE: If the thermostat is in Occupied mode and the Override button is pressed, the thermostat will go into Unoccupied mode immediately. The thermostat will remain in Unoccupied mode until the next Occupied start time.

MODE BUTTON — The Mode button selects the operating mode of the thermostat.

- If OFF is selected, the thermostat will not enter Heating or Cooling mode.
- If HEAT is selected, the thermostat will only enter Heating mode (if the room temperature is below the heating set point). The thermostat will not provide cooling.
- If COOL is selected, the thermostat will only enter Cooling mode (if the room temperature is above the cooling set point). The thermostat will not provide heating.
- If AUTO is selected, the thermostat will enter Heating or Cooling mode based on the room temperature and the heating and cooling set points. The thermostat will provide automatic changeover from Heating to Cooling mode and Cooling to Heating mode when required. The thermostat will automatically switch to maintain the desired temperature setting. The thermostat does not need to be manually changed from heating or cooling or cooling to heating operation.
- If PROGRAM ON is selected, your daily schedule is enabled and the thermostat will follow the programmed daily schedule stored in its memory.

Keypad Lock — To prevent unauthorized use of the thermostat, the front panel buttons can be disabled. To disable or lock the keypad, press and hold the Mode button. While holding down the Mode button, press the UP and DOWN ARROW buttons simultaneously. The “Locked” icon will appear on the display.

The thermostat is unlocked by performing the same procedure. Press and hold the Mode button. While holding down the Mode button, Press the UP and DOWN ARROW buttons simultaneously. The “Locked” icon will be removed from the display.

Set Clock — The Set Clock function allows the user to change the time and day displayed on the thermostat. Press and hold the Mode and Override buttons at the same time until the display changes. The display will show the setup annunciator. The current time will blink on and off. Press the UP ARROW and DOWN ARROW buttons until the correct time is shown. Hold down the buttons to quickly move through the time display. The AM and PM annunciators will automatically change. To scroll through by hours instead of minutes, hold down the Override button while pressing UP ARROW or DOWN ARROW. To ensure the schedules are properly followed, make sure that AM or PM is correct for the time chosen. When the correct time is shown, press the Mode button to modify the day of the week. The current day will blink on and off. Press the UP ARROW and DOWN ARROW buttons until the correct day is shown. Press and hold the Mode and Override buttons at the same time again to exit the Set Clock mode.

Program Thermostat Schedules — Before programming the thermostat, plan the thermostat daily schedule. The schedule is divided into 7 days (Monday through Sunday). Each day has from 2 to 4 time periods (Occupied 1, Occupied 2, Occupied 3, Unoccupied) depending on the configuration of the thermostat. Each occupied time period has a start time, stop time, heating set point, and cooling set point. The unoccupied time period has a heating set point and a cooling set point. The unoccupied time period is active when ever an occupied time period is not active. Fill in Table 1 as an aid to programming the daily schedules.

PROGRAMMING MODE — To program the daily schedules, perform the following procedure:

1. Enter Programming mode by pressing and holding the Mode and UP ARROW buttons. The Occupied 1 annunciator will appear on the thermostat display. Use the UP ARROW and DOWN ARROW buttons to set the maximum number of Occupied periods for each day. The thermostat can be set to 1, 2, or 3. After the number of Occupied periods has been selected, press the Mode button. See Fig. 3.

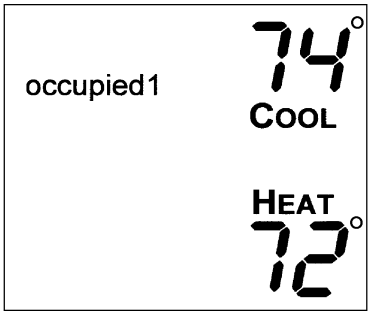

Fig. 3 — Setting Occupied 1 Set Points

2. The cooling set point for Occupied 1 will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the cooling set point until the desired temperature is shown. The range of acceptable values is 35 to 99 F (1 to 37 C). Press the Mode button to continue. See Fig. 3.
3. The heating set point for Occupied 1 will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the heating set point until the desired temperature is shown. The range of acceptable values is 35 to 99 F (1 to 37 C). Press the Mode button to continue. See Fig. 3.
4. The cooling set point for Unoccupied will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the cooling set point until the desired temperature is shown. The range of acceptable values is 35 to 99 F (1 to 37 C) or ''OF'' (no unoccupied cooling). To configure the Unoccupied Cooling set point to OF, press the UP ARROW button until 99 F is displayed. Press the UP ARROW button again to display OF. Press the Mode button to continue.
5. The heating set point for Unoccupied will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the heating set point until the desired temperature is shown. The range of acceptable values is 35 to 99 F (1 to 37 C) or ''OF'' (no unoccupied heating). To configure the Unoccupied Heating set point to OF, press the DOWN ARROW button until 35 F is displayed. Press the DOWN ARROW button again to display OF. Press the Mode button to continue.
6. The day of the week will be shown. Use the UP ARROW and DOWN ARROW buttons to change the day of the week until the desired starting day is shown. Possible choices are Mo (Monday) through Su (Sunday). Press the Mode button when the desired day is shown.
7. The Start Time for Occupied 1 will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the time until the desired Start Time is shown. Press the Mode button to continue. See Fig. 4.
8. The Stop Time for Occupied 1 will be displayed. Use the UP ARROW and DOWN ARROW buttons to raise or lower the time until the desired Stop Time is shown. Press the Mode button to continue.
9. The On/Off icon will be displayed. Use the UP ARROW to turn the Occupied 1 period ON for this day. Use the DOWN ARROW to turn the Occupied 1 period OFF for this day.
10. Repeat Steps 2 through 9 to program the remaining schedule for Occupied periods 2 and 3.
11. The Copy command can be used to copy the previous day's schedule if the schedules are the same. The copy command becomes available after all the occupied periods are programmed in a day. Use the UP ARROW to change the copy command to YES. Use the DOWN ARROW to change the copy command to NO. Press the Mode button when the choice has been made. See Fig. 5.

    If NO was selected, the schedule will automatically change to the next day and the user must enter the occupied and unoccupied schedules for that day.

    NOTE: Occupied 1 schedule heating and cooling set points are the same for each day. Occupied 2 and 3 set points may be set to different values for each day of the week.

    If YES was selected, the schedule will be copied to the next day. The schedule copy may be repeated until Sunday is reached. The Sunday schedule cannot be copied to Monday.
12. After all the times and set points for each day have been entered, press and hold the Mode and UP ARROW buttons to exit Programming mode.

NOTE: The thermostat will continue to follow the schedule until a new one is entered.

If only one occupied schedule is selected, the Occupied 2 and 3 schedules are skipped. If the start time is set later in the day than the stop time, the program will run from midnight of that day to the stop time and then from the start time to midnight. If the same start and stop times are programmed for an occupancy schedule, the thermostat will be in Occupied mode for 24 hours. If one occupied period starts or stops within another occupied period, the lower numbered schedule has priority. For example, if schedule Occupied 3 is running for 24 hours and Occupied 2 schedule comes on from 1 to 3 PM, the set points from Occupied 2 are in effect from 1 to 3 PM.

OVERRIDING THE SCHEDULE — The schedule can be overridden by pressing the UP or DOWN ARROW buttons to change the desired temperature. The thermostat will use the new set point until the next scheduled time period starts.

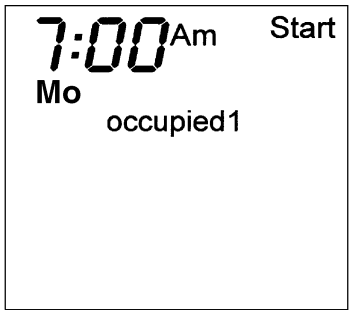

Fig. 4 — Start Time Display

Fig. 5 — Copy Command Display

Table 1 — Daily Schedule Planner

DAY OF THE WEEK	SCHEDULE			
	Occupied 1	Occupied 2	Occupied 3	Unoccupied
	Start / Stop / Heat / Cool	Start / Stop / Heat / Cool	Start / Stop / Heat / Cool	Start / Stop / Heat / Cool
Monday	/ / /	/ / /	/ / /	/ / /
Tuesday	/ / /	/ / /	/ / /	/ / /
Wednesday	/ / /	/ / /	/ / /	/ / /
Thursday	/ / /	/ / /	/ / /	/ / /
Friday	/ / /	/ / /	/ / /	/ / /
Saturday	/ / /	/ / /	/ / /	/ / /
Sunday	/ / /	/ / /	/ / /	/ / /

NOTE: The cooling temperature set point must be higher than the heating temperature set point.

OPERATION

The Mode button selects the operating mode of the thermostat. If OFF is selected, the thermostat will not enter Heating or Cooling mode. If HEAT is selected, the thermostat will only enter Heating mode (if the room temperature is below the heating set point). If COOL is selected, the thermostat will only enter Cooling mode (if the room temperature is above the cooling set point). If AUTO is selected, the thermostat will enter Heating or Cooling mode based on the room temperature and the heating and cooling set points. If PROGRAM ON is selected, the stored schedule is enabled and the thermostat will follow the Occupied and Unoccupied schedules stored in its memory.

Auto-Changeover — When the thermostat mode is set to AUTO, the thermostat will provide automatic changeover from Heating to Cooling mode and Cooling to Heating mode when required. The thermostat will automatically switch to maintain the desired temperature setting. The thermostat does not need to be manually changed from heating to cooling or cooling to heating operation.

Two-Stage Operation — The second stage of heat or cool is turned on when the first stage has been on for a minimum of 2 minutes and the temperature differential from the set point is equal to or greater than the set point plus the deadband plus 2 degrees.

Clock Backup — In the event of a power loss, the thermostat will keep time for a minimum of 48 hours without external power or batteries.

Fan Operation — If Fan On is selected, the fan will run continuously during occupied schedule (except when Mode is switched to OFF). The fan will be off during unoccupied schedule except during heating or cooling operation.

If Fan On is not selected, the fan will only operate during heating or cooling operation.

Emergency Heat — Emergency heat is available for heat pump applications. To turn on emergency heat, press and hold the Override button. While holding the Override button, press the UP ARROW button. An ''EH'' will be displayed. During emergency heat, the fan will operate and the second stage of heat will be energized (locking out the first stage compressor). To exit emergency heat, press and hold the Override button. While holding the Override button, press the UP ARROW button. During emergency heat, only OFF and HEAT modes are available.

Holiday Mode — When the thermostat is in Holiday mode, the thermostat will operate under Unoccupied set points. To configure and activate the Holiday mode, press the Mode and UP ARROW buttons simultaneously to enter Programming mode. Press the Override button to enter Holiday Programming mode. The ''HOL'' icon will be displayed along with the remaining days of Holiday mode operation. Press the UP or DOWN ARROWS to select the number of days that the holiday schedule will be in effect. A value of 0 disables Holiday mode. The duration can be set from 1 to 99 days. The thermostat will enter Holiday mode on midnight of the next day after the mode has been activated. Holiday mode will remain in effect until midnight of the last configured day.

If the Holiday mode is in effect, the number of days remaining will blink on and off and the ''Unoccupied'' icon will be displayed. The Override button will be active during Holiday mode. The Dry Contact Switch is ignored.

To turn off the Holiday mode before the remaining configured days have passed, press the Mode and UP ARROW buttons simultaneously for 2 seconds to enter Programming Mode. Press the Override button to enter Holiday Programming mode. Press the DOWN ARROW to set the number of days to zero. Holiday mode will be disabled.

Dry Contact Switch — A dry contact switch is provided to allow an external device to force the thermostat into Occupied 1. When the thermostat is forced into Occupied 1 via the dry contact closure, the Occupied 1 icon will blink each second.

SOFT START — When multiple thermostats are controlled by the same external device, a Soft Start option can be used to stagger the turn on times of the HVAC equipment. This feature may cause a delay in operation after entering Occupied 1.

Remote Temperature Sensor — A remote temperature sensor is available to read the temperature from a space. If a remote temperature sensor is connected and the thermostat is configured to use a remote temperature sensor, then the thermostat will ignore the reading of its internal sensor and control to the reading of the remote temperature sensor. When the thermostat is using a reading from a remote sensor, the degree symbol above the temperature reading will blink.

NOTE: This feature is configured by the installer.

Carrier

ALL PRODUCT
LIMITED WARRANTY

ONE-YEAR WARRANTY — This CARRIER CORPORATION (herein after referred to as "COMPANY") product is warranted to be free from defects in material and workmanship. If it appears within one year from the date of original installation, whether or not actual use begins on that date, that the product does not meet this warranty, a new or remanufactured part, at the COMPANY'S sole option, to replace any defective part will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer.

THIS WARRANTY DOES NOT INCLUDE LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

THIS WARRANTY APPLIES ONLY TO PRODUCTS IN THEIR ORIGINAL INSTALLATION LOCATION AND BECOMES VOID UPON REINSTALLATION.

LIMITATIONS OF WARRANTIES — ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE COMPANY WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owners manual including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the COMPANY.
5. Parts not supplied or designated by the COMPANY, or damages resulting from their use.
6. COMPANY products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
7. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
8. ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

CATALOG NO. 809-628

Effective on products manufactured after January 1, 1993. Supersedes any other warranty certificates supplied with the product.

Carrier Corporation

IF YOUR UNIT DOES NOT WORK, FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.

SECOND: Contact the nearest Carrier distributor. (See telephone yellow pages.)

THIRD: Contact:

CARRIER CORPORATION
Consumer Relations Department
P.O. Box 4808
Syracuse, N.Y. 13221
Telephone: 1-800-CARRIER (227-7437)

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

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